

CERTIFICATE OF EXPRESS MAILING

EXPRESS MAIL Mailing Label Number EV298813378US

Date of Deposit: February 4, 2004

I hereby certify under 37 CFR 1.10 that this correspondence is being deposited with the United States Postal Service as "Express Mail Post Office to Addressee" with sufficient postage on the date indicated above and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on

Name:

Melissa Scanzillo Signature:

Clifford Chance US LLP

Docket No. 3499-59

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of: Mancini et al.

Filed:

March 16, 2000

Group Art Unit: 3624

RECEIVED

Serial No:

09/526,606

Examiner:

Alain L. Bashore

FEB 1 0 2004

For:

ONLINE SALES RISK MANAGEMENT SYSTEM

GROUP 360

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

AMENDMENT IN RESPONSE TO THE NOVEMBER 19, 2003 FINAL OFFICE ACTION AND REQUEST FOR CONTINUED EXAMINATION

Sir:

In response to the Final Office Action mailed on November 19, 2003, favorable reconsideration of the above-identified patent application in view of the following amendment and remarks is respectfully requested.

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 9 of this paper.